



# QUALITY POLICY



## STATEMENT:

VEGA TECHNIK works constantly to offer products and services that qualitatively meet the specifications requested by its customers, paying the utmost attention to compliance with the expected requirements to guarantee a performance standard aimed at customer satisfaction and the needs of the reference market.

In this regard, VEGA TECHNIK applies a Quality Management System to its corporate activities to best direct its human, material and financial resources with a view to continuously improving the company's performance and the efficiency and effectiveness of its processes.

For the above VEGA TECHNIK aims to:

To ensure that we meet our responsibilities and obligations to our customers, our people, our partners, our suppliers and to our shareholders we are committed to the following Quality Objectives:

- Deliver on-time & on-quality products, systems and services that meet or exceed our customer`s expectations.
- Identify and understand our customer`s expectations, measure customer perceptions, and implement improvements to increase customer satisfaction.
- Enable and engage our people at all levels in a relentless drive to improve operational performance along the value chain from suppliers to customers.
- Increase the motivation and skills of our people to add value to our customers and our business, through continual and development.
- Leverage our partners & suppliers strengths to improve our products and our business from product design through production, installation and operation.
- Embed social responsibility & company ethics policies in our business practices.
- Continually improve environmental, health and safety performance through all products, operations, systems and services.

Therefore, VEGA TECHNIK undertakes to apply quality management to its corporate activities based on the requirements of the UNI EN ISO 9001:2015 standard, maintaining particular attention on the external and internal context of the organization and evaluating risks and opportunities that they can originate from these contexts.

The General Management of VEGA TECHNIK GmbH undertakes to disseminate and systematically review the principles of its quality policy, consistently with the needs and expectations of the interested parties (Customers, Employees, Suppliers, public and private bodies, communities).

Vega Technik is aware that the success of a Company in terms of prestige, credibility, reliability and good reputation, as well as from the competence of its collaborators and the high quality of the products and services provided to customers, is also gained from the attention that lends to the needs of the community.

Cristiano Perandini  
Chief Executive Officer Vega Technik Group